



Manage IROPs Seamlessly with Amach’s Cloud-Based Solution

Amach delivers comprehensive software, infrastructure, and consulting services that empower airlines to accelerate revenue growth and unlock new operational efficiencies while optimizing costs. Our customized cloud-based solutions ensure a seamless response to Irregular Operations (IROPs) with automated processes designed to enhance passenger experiences.


Key Results with Amach Cloud-Based Solutions




90% of Compensation Fully Automated



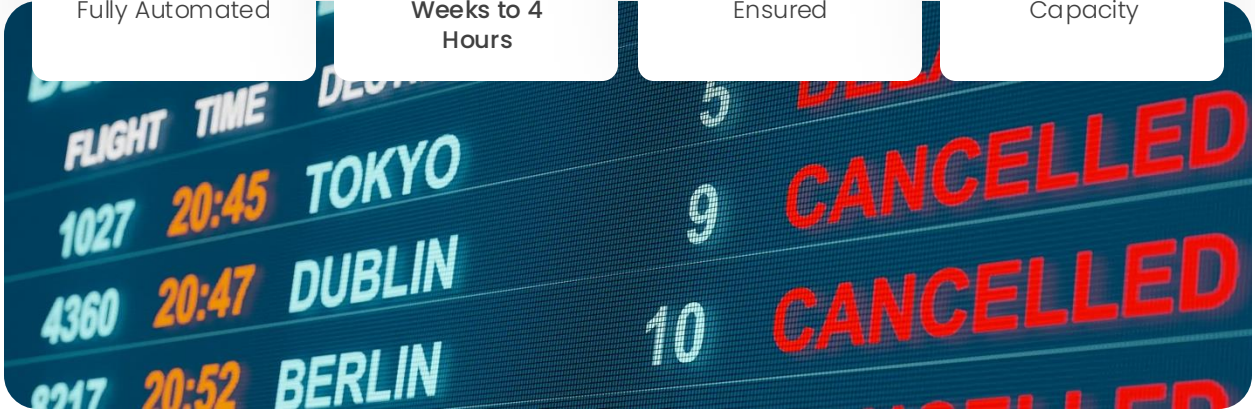
Processing Time Reduced from 3 Weeks to 4 Hours



EU261 Compliance Ensured




Free Up Manual Resource Capacity




Causes of IROPs and Impact on Passengers

IROPs, or Irregular Operations, cover a range of disruptions that affect normal flight schedules.


These disruptions are caused by various factors:




Weather:
The most common cause, affecting both departures and arrivals.




Air Traffic Control Delays:
Due to congestion or other ATC issues.



Operational Issues:
Staffing problems, such as crew delays or mismanagement



Technical Problems:
Mechanical issues or maintenance needs.








Security:
Security threats, incidents onboard, or airport security alerts

Impact on

Passengers

Disruptions from IROPs have direct consequences for passengers, including:

-  **Rebooking:**
Passengers need to be automatically rebooked on the next available flight.
-  **Accommodation:**
Airlines arrange overnight stays when delays extend into the night.
-  **Meal Vouchers:**
Vouchers are provided for long delays to cover meal costs.(knife and fork icon)
-  **Compensation:**
Eligible passengers receive compensation based on regional regulations (e.g., EU261).
-  **Dynamic Crew Rescheduling**
Optimizing crew assignments in real-time to adapt to disruptions and maintain operational efficiency



Amach Cloud-Based Solution

Addresses IROPs Challenges

Amach’s cloud-based solutions help airlines manage IROPs more effectively by automating many of the essential processes that mitigate passenger disruption.



The solutions provide airlines with quick-response capabilities by:


-  Automatically rebooking passengers on alternative flights.
-  Automatically issuing meal vouchers for long delays.
-  Streamlining the compensation claims process.
-  Assisting passengers with arranging overnight accommodations when needed.
-  Ensures seamless EU261 compliance, minimizing disruption costs while enhancing passenger satisfaction




Ready to Learn More?

Enhance Passenger Satisfaction and Optimize Your IROPs Management with Amach’s Cloud-Based Solution.

Contact us today to discover how we can help you accelerate revenue and streamline IROPs management with our automated cloud-based solutions.

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